# Virtual Learning: FAQs

1.) When are students required to begin virtual learning? Tuesday, March 31st.

2.) *How do I connect the device to my home Wifi?* Wifi connections can be found through system preferences on both iPads and laptops.

#### 3.) My device isn't working, who do I contact?

- Lisa Harris (LDC) lcartier@pasco.k12.fl.us or text (813) 563-8660
- Erin Greco (IB Coordinator) egreco@pasco.k12.fl.us or text (813) 485-5616
- Jessica Warren (RMA) jbwarren@pasco.k12.fl.us or text (813) 485-5269

3.) *How do I sign into the computer?* Username- guest (no password required)

4.) *I can't save anything to the computer/ I need to use word/power point/excel?* Students sign in with a guest account and this does not allow anything to be saved to the computer. Go through myPascoConnect, click Office 365, then click on the program you need to use. Your files will automatically save in Office 365.

6.) *I am using my own device, how do I know if it will work for virtual learning?* The District recommends laptops (Windows, Mac, or Chromebook) with a camera and a recent version of the Chrome browser on the device.

- 4-8G of RAM
- iPad Air and newer, iPad Mini 2 and newer
- Tablets and iPads with the Chrome browser installed, will work for most applications
- Common video game platforms to access online courses, but those devices may not support all activities and applications.

## Remember to Care for your Device!

- Charge daily
- Keep food and liquids away
- Carry with 2 hands and closed (if using laptop)
- Restart device 1x per week- This allows programs to update for better function

### **Technology Expectations**

#### If schools do not reopen, devices are expected to return on Friday, May 29<sup>th</sup>

- I understand that this equipment remains the sole property of the District School Board of Pasco County and no hardware or software modifications are permitted without prior authorization from the Office for Technology and Information Services.
- I am bound by the Responsible Electronic Use Agreement for Students.
- This equipment is to be used for educational purposes.
- I am financially responsible for all repair costs associated with any damage resulting from negligent use of this equipment. If the cost of the repair exceeds the replacement cost or depreciated value, I am responsible for the replacement cost or depreciated value, whichever is less.
- I am financially responsible for the replacement cost or depreciated value, whichever is less, for loss/theft of the equipment that occurs off District School Board of Pasco County property. I will not be financially responsible if reasonable precaution is used to prevent loss/theft and a police report is provided to substantiate such reasonable precaution.
- I understand that I may elect to purchase private loss/damage/theft insurance to provide for additional coverage as a precaution. If I elect to do so, I am responsible for verifying whether my personal insurance provides coverage for the equipment and if so, under what circumstances and subject to what deductibles.
- I am responsible if I permit unauthorized users to use this equipment.
- Student information is protected by law, and I am responsible for keeping all such information housed on this equipment confidential at all such information housed on this equipment confidential at all times.
- Inappropriate or unlawful use of this equipment, after due process, may result in disciplinary action.